



Travel again, travel safe, travel with us.

Our updated guidance as of Friday 10 December 2021.

Following the latest Government announcement, we've updated our COVID procedures and continue to think carefully about how we can keep you COVID safe on our days out, whilst also ensuring you have a great experience.

- First and foremost, please **do not travel if you are experiencing any Coronavirus symptoms or if you have been advised to isolate by NHS Track and Trace**. Please also advise our driver immediately if you experience any symptoms or are contacted by the NHS Track and Trace during the tour.
- As per the guidance relating to public transport, face coverings are currently mandatory on our coaches, unless you have a medical exemption. If you are exempt please show your exemption card (if you have one) to the driver, along with your ticket, as you board. Please ensure you comply with the government guidance relating to face coverings at the time of travel.
- Our drivers will continue to wear face coverings when loading and unloading.
- Our drivers will continue to pay special attention to sanitising all touch points and we encourage you to use hand sanitiser each time that you board and alight.
- We will continue to set the air conditioning on board to supply the largest amount of fresh air possible. Whenever possible, roof ventilation hatches will also remain open. Your individual over seat controls will still be operable if required.
- Continue to avoid unnecessary close contact with others, particularly if you are clinically vulnerable or not yet fully vaccinated.
- Please do not leave any items of litter on the coach and be sure to take all your belongings with you.
- Please be aware that we may be required to supply your name and contact details in accordance with the NHS Track and Trace procedures.
- Please bear in mind that restrictions apply at attractions, venues and theatres. You may be required to show proof of vaccination or evidence of a negative PCR or LFT. You may also be required to wear a face covering. Wherever possible, we will advise you of such requirements in advance but venues may change their policies at short notice. It is your responsibility to check the destinations rules but please contact us if you are unsure about any of the procedures in place for your visit. We cannot accept any liability for customers who are refused admission to any events or attractions due to COVID-19 related procedures.
- Don't forget too, that many venues are still asking you to pre-book an entry time slot so if you are planning to visit any attractions on your day out (that haven't been arranged by us) then we recommend contacting the venue before departure.

Please do not hesitate to call or email if you have any concerns or questions that you would like to discuss.

We'll see you soon.