



Travel again, travel safe, travel with us.

Our updated guidance as of Monday 19 July 2021.

Following the Government's announcement that all COVID restrictions will cease on Monday 19th July we are pleased to let you know that we will now be following the revised guidelines.

- First and foremost, please **do not travel if you are experiencing any Coronavirus symptoms or if you have been contacted by the Track and Trace system**. Please also advise our driver immediately if you experience any symptoms or are contacted by the Track and Trace system during the tour.
- We will be increasing seat capacity on board our coaches but if you are a single traveller we will continue to allocate you a double seat to yourself on all trips departing up to the end of August 2021. Thereafter, we plan to resume our normal seating policy.
- Wearing a face covering will not be compulsory on board but the Government now expects and recommends that people continue to wear face coverings when travelling on public transport. We therefore encourage all passengers to continue to wear a face covering as a consideration to other passengers, unless they have a medical exemption, most especially when boarding, alighting or moving around the coach and also when sitting next to another customer who is not a member of your household or bubble.
- Our drivers will continue to wear face coverings when loading and unloading.
- Our drivers will continue to pay special attention to sanitising all touch points and we encourage you to use hand sanitiser each time that you board and alight.
- We will continue to set the air conditioning on board to supply the largest amount of fresh air possible. Whenever possible, roof ventilation hatches will also remain open. Your individual over seat controls will still be operable if required.
- Social distancing rules will be lifted, however, you should continue to consider the risks of close contact with others, particularly if you are clinically vulnerable or not yet fully vaccinated.
- Please do not leave any items of litter on the coach and be sure to take all your belongings with you.
- Please be aware that we may be required to supply your name and contact details in accordance with the NHS Track and Trace procedures.



- Please bear in mind that restrictions may still apply at some attractions, venues and theatres. You may be required to show proof of vaccination and others may require people to take either a PCN or lateral flow test in advance. You may also still be required to wear a mask in some instances. Wherever possible, we will advise you of such requirements in advance. Temperature checking may also still apply, with entry being refused to anyone with displaying a higher reading than the normally accepted range. We cannot accept any liability for customers who are refused admission to any events or attractions due to Covid-19 related procedures.
- Don't forget too, that many venues are still asking you to pre-book an entry time slot so if you are planning to visit any attractions on your day out (that haven't been arranged by us) then we recommend contacting the venue before departure.

Please do not hesitate to call or email if you have any concerns or questions that you would like to discuss before completing your payment, as any subsequent cancellation will be subject to our standard terms and conditions.

We'll see you soon.